

For:

Carolina

illage

Your New Address:

Hendersonville, NC 28792

## **FIRST THINGS FIRST**

#### 1) Tour Carolina Village & Join Our Waiting List

- \_\_\_\_ Schedule your tour with Cheryl or Nora.
- Sign and return Waiting List Agreement, along with your non-refundable \$1,000 deposit. This deposit will be applied to your entrance fee upon move-in. *The earlier you join our waiting list, the more choices you'll have when you're ready to move.*
- \_\_\_\_ Return your annual survey each year, even if you are not ready to move. This ensures that your contact info is always up-to-date in our system.
- \_\_\_ Review our most recent Disclosure Statement, which is available at ncdoi.gov.

# 6 MONTHS-3 YEARS BEFORE MOVE IN (Approximately)

#### 2) Complete Annual Survey & Select Home Types

\_\_\_\_ Submit your annual survey, indicating your wait list status and preferred unit selections. We will contact you with availability based on this information.

## 2-4 MONTHS BEFORE MOVE IN (Approximately)

#### 3) Review Your Potential Home Offer

\_\_\_\_ Receive and review our most recent Disclosure Statement.

- 4) Schedule Medical Screening
- \_\_\_\_ Drop off or schedule a medical evaluation with your physician. Ask him or her to complete the Medical Report and to return it to Carolina Village via secure email or fax (828-693-8285). *We require 2 years of medical history*.

#### 5) Complete Pre-Residency Paperwork

- \_\_\_\_ Return Financial Report & Supporting Documentation
- \_\_\_\_ Return Disclosure and Release (Background) Form
- \_\_\_\_ Return Smoking Policy
- \_\_\_\_ Return Pet Policy / Pet Interview with President/CEO (if applicable)

## **30-90 DAYS BEFORE MOVE IN (Approximately)**

#### 6) Receive Acceptance Letter

\_\_\_\_ Submit \$25,000 deposit. This and your \$1,000 wait list fee apply to your entrance fee.

#### 7) Decide On Your Home Selections

- \_\_\_\_ Fill out Selections Form with Cheryl or Nora.
- \_\_\_\_ Meet with us to review renovation expectations and costs, as well as downsizing, packing, and moving assistance service recommendations.

8) Contact Real Estate Agent & Mover Regarding Placing Your Current Home For Sale (*if applicable*) - Do NOT close on your home sale until a firm date has been agreed upon for your Carolina Village home to be ready. Carolina Village is not responsible for providing temporary housing.

#### 9) Schedule New Resident Orientation

### 10) Submit New Resident Documentation Packet

Complete and return these documents:

- \_\_\_ Resident Personal Information
- \_\_\_\_ Private Health Information Release
- \_\_\_\_ Shared Resident Biography
- \_\_\_ Image Release
- \_\_\_\_ Power of Attorney (Effective and Durable)
- \_\_\_\_ Advanced Medical Directive or Living Will
- \_\_\_\_ Copy of Social Security Card
- \_\_\_\_ Copies of Medicare, Medical Insurance, and/or Supplemental Cards
- \_\_\_\_ Copies of Valid Driver's License, Vehicle Registration, and Proof of Vehicle Insurance
- \_\_\_ Current Photo

### 11) Review Utility Options with I.T.

\_\_\_\_ Choose your internet, television, and phone services

### 12) Prepare for Move

- \_\_\_\_ Provide moving company name and details
- 13) Purchase Renter's Insurance (Optional)

# 5-7 DAYS BEFORE MOVE IN (Approximately)

### 14) Sign Occupancy Agreement & Walk Through

- \_\_\_\_ Sign Occupancy Agreement, submit your entrance fee, & receive your keys.
- \_\_\_\_ Walk through your new home with the Director of Facility Services.
- \_\_\_\_ Receive your pendant and name badge.

### 15) Monthly Maintenance Fee Begins Upon Move-In

- \_\_\_\_ Our Business Office will invoice your first monthly maintenance fee on a prorated basis based on your occupancy date. Contact the Business Office with billing questions going forward.
- \_\_\_\_ Submit the remainder of your entrance fee.
- \_\_\_\_ Submit work orders through the Hub for maintenance or special services.

## MOVING DAY! Official Move In Date:



# Cheryl Justus

Director of Marketing 828-233-0602 cheryl@carolinavillage.com

Mora Stepp

Marketing Specialist 828-233-0646 nstepp@carolinavillage.com